Sales Item Lock

Introduction to Franchisee Level

Franchisees that have multiple restaurants currently have a method of logging into the back office to run consolidated reports for all of their restaurants. This is done by logging into the Franchisee Level, which appears in a drop-down menu when logging into the back office. The new back office system introduces some features that allow changes to take effect at all restaurants below the Franchisee Level, these features can also be used by single restaurant owners to enact changes at their single restaurant. Sales Item Locks is one of those features.

| Org Unit | Goetz S (Franchisee) - Goetz S | • | | | | |
|---------------------|--------------------------------|-----------------|--|--|--|--|
| Role | Owner | • | | | | |
| | | | | | | |
| Remember selections | | | | | | |
| | | Continue Cancel | | | | |
| | | | | | | |

Example of a Franchisee Level login. The Org Unit will be the owners last name and first initial

Sales Item Locks For Individual Restaurants

In order to access individual restaurants, one restaurant at a time, while logged in under your **Franchisee Level**, do the following steps. Choose the **Org Type (1)**, **Business Unit (2)** and then select the individual restaurant you would like to change **(3)** (see example below).

| | 6 | | 🧧 🙆 Webpage Dialog | | |
|------------------------|---------------------|---------|--------------------|-------------------------------------|------------------|
| Org Type | Business Unit | • | Select Busine | ss Unit | (?) Instructions |
| Business Unit | [None] | <u></u> | | | Cancel |
| Category | [Show All] | 1 | 6 | | Search Options |
| Retail Item Name | Contains 💌 | | Business Unit Code | Business Unit Name | Level |
| Modifier Group | [Select] | - | 001 Sauk City | 001 Sauk City, WI - Phillips | BU |
| iounier oroup | [Select] | | 003 Baraboo | 003 Baraboo, WI - Linn | BU |
| Modifier Name | [Select] | - | 005 Middleton | 005 Middleton, WI - Parmenter | BU |
| Sales Item Status | Active . | | 038 Spring Grn | 38 Spring Green, WI - US Hwy 14 | BU |
| Sales Item Status | Active | | 103 Richland C | 103 Richland Center, WI - Hwy 14 E. | BU |
| Sales Item Lock Status | [Show All] | - | 224 Rockwall | 224 Rockwall, TX - Ridge | BU |
| obasi oali maasi (kisa | the DOG Manu Ruthan | | 246 Romeoville | 246 Romeoville, IL - N. Weber | BU |
| Show only items tinket | to POS Mena Battons | | 99999 | TEST_BU_KG | BU |
| | | | End of data. | | |

After selecting a restaurant, find the item that you'd like to lock by searching using **Retail Item Name** Contains. Then *select* **Show Only Items Linked to the POS Menu Buttons.** Selecting this option will show the items that are assigned to POS buttons on the register (which are the only ones that need to be locked in order to hide a button). Then *click* **View Results.**

| Org Type | Business Unit | - |
|------------------------|-------------------------|---|
| Business Unit | 001 Sauk City | |
| Category | [Show All] | |
| Retail Item Name | Contains 💉 cheese curds | |
| Modifier Group | [Select] | - |
| Modifier Name | [Select] | - |
| Sales Item Status | Active | - |
| Sales Item Lock Status | [Show All] | - |
| Show Only Items Linked | to POS Menu Buttons | |

The **Business Unit Locks** column displays which **Business Unit or Units** of yours that currently have the item locked. This is informational only.

| Sales Item Lock | | | | Instru | tions | |
|-----------------------------|-----------------------------|------------------|----------------------------|------------------------------|-------|--|
| | | | | (| ancel | |
| rg Type: | Business Unit | | | | | |
| rg Unit: | 001 Sauk City | | | | | |
| umber of Business Units: [| 1 | | | | | |
| ltem | | | | My Searches 👻 Search Options | | |
| 1 | | Retail Item Name | Linked to POS Menu Button? | Business Unit Locks | | |
| Chipotle Cheese Curds, F | Chipotle Cheese Curds, FMLY | | Yes | <u>0</u> | | |
| Chipotle Cheese Curds, L | Chipotle Cheese Curds, LG | | Yes | <u>0</u> | | |
| Chipotle Cheese Curds, R | Chipotle Cheese Curds, REG | | Yes | <u>0</u> | | |
| Dairyland Cheese Curds, | airyland Cheese Curds, FMLY | | Yes | <u>0</u> | | |
|] Dairyland Cheese Curds, | Dairyland Cheese Curds, LG | | Yes | <u>0</u> | | |
| Dairyland Cheese Curds, REG | | | Yes | <u>0</u> | | |
| | | | | | | |

Select the items to lock or unlock. Then click on the action at the bottom you wish to do.

| rg Type: | Business Unit | | | | |
|------------------------------|-----------------------------|------------------|----------------------------|----------------------------|--|
| rg Unit: | 001 Sauk City | | | | |
| umber of Business Units: | 1 | | | | |
| ltem | | | | My Searches 🛩 Search Optio | |
| | | Retail Item Name | Linked to POS Menu Button? | Business Unit Locks | |
| Chipotle Cheese Curd | Chipotle Cheese Curds, FMLY | | Yes | <u>0</u> | |
| Chipotle Cheese Curds, LG | | Yes | <u>0</u> | | |
| Chipotle Cheese Curds, REG | | | Yes | Q | |
| Dairyland Cheese Curds, FMLY | | | Yes | <u>0</u> | |
| Dairyland Cheese Curds, LG | | | Yes | Q | |
| Dairyland Cheese Curds, REG | | | Yes | <u>0</u> | |
| d of data | | | -10. iib. | | |

Sales Item Locks for Multiple Restaurants All at Once

To lock or unlock items for multiple restaurants <u>all at once for all restaurants in your</u> <u>group</u>, choose **Organization Unit** under the **Org Type** and your **Franchisee Level** name under **Org Unit** (see examples below).

| Sales Item Lock | | Sales Item Lock | (| |
|------------------------|----------------------|------------------------|---------------------|----------|
| Item | | Item | | |
| Org Type | Organizational Unit | Org Type | Organizational Unit | |
| Org Unit | Business Unit Groups | Org Unit | Goetz S | |
| Retail Item Name | Organizational Unit | Category | [Show All] | |
| Modifier Group | [Select] | Retail Item Name | Contains 💌 | Entert |
| Modifier Name | [Select] | Modifier Group | [Select] | |
| Sales Item Status | Active | Modifier Name | [Select] | T |
| Sales Item Lock Status | [Show All] | Sales Item Look Status | Active | |
| Show Only Items Linked | to POS Menu Buttons | Show Only Items Linker | to POS Menu Buttons | |

Follow the procedures in the previous section when locking or unlocking buttons for multi-restaurants at the same time. The **Business Unit Locks** column may have underlined numbers. Those numbers indicate how many of the restaurants in your group

have an item locked out. To view which restaurants have that item locked, *click* on the underlined number for that item. A webpage dialog box will appear displaying those restaurants. It doesn't matter if some restaurants have the item locked and others unlocked, your action to unlock or lock the item will affect all restaurants.

| Sales Item Lock | | | | | | (?) Instruction |
|---------------------------|----------|----------------|-----------------------------------|-------------------------------------|----------|------------------------------|
| | | 1 | 🖉 Webpage Dialog | | X | Cance |
| Org Type: | Org Unit | | Business Unit Sales Item L | ocks | | |
| Org Unit: | Goetz S | 1 | | | Chee | |
| Number of Business Units: | 8 | 1 | | | Children | |
| Item | | -1; | | | | My Searches 💌 Search Options |
| 1 | | Retail Item Na | Retail Item Name: Chipotle Cheese | Curds, FMLY | | Business Unit Locks |
| Chipotle Cheese Curd | s, FMLY | | (| | | 3 |
| Chipotle Cheese Curd | s, LG | | Business Unit Code | Business Unit Name | | 3 |
| Chinotle Cheese Curd | s. REG | | 003 Baraboo | 003 Baraboo, WI - Linn | | 2 |
| | 1 | | UUS MIDDIECON | 103 Pichland Center, WI - Hung 14 E | | - |
| Dairyland Cheese Cur | ds, FMLY | | Fod of data | 105 Richand Center, W1 - Nwy 14 E, | | <u>0</u> |
| Dairyland Cheese Cur | ds, LG | | | | | Q |
| Dairyland Cheese Cur | ds, REG | | | | | <u>0</u> |
| End of data. | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Approve a Pricing and Item Locks download to make the changes go into effect at the POS. The last change will take effect whether it was done at the restaurant level or franchisee level.